

Dear Valued Client,

Welcome Back! We have now fully resumed normal business hours and operations. We are proud of the efforts and teamwork from our devoted staff that allowed us to service your needs with modified hours and limited in person contact since March 2020.

Highland Park and Skokie Banking Centers

All services are back to normal at our Highland Park and Skokie banking centers. Lobby hours are 8:30 am - 5:00 pm Monday through Friday. Please check our website for weekend, Walk-Up and Drive-Up hours. https://www.firstbankhp.com/Contact-Us

Northbrook Banking Center

The Northbrook Banking Center is undergoing a complete modernization, with in person transactions resuming in mid-August. As we wrap up construction, you may continue to use the Drive-Up or visit one of the other banking centers to complete your transactions.

Safety and Well-Being

We always want our clients and employees to feel safe when conducting business. We have made several modifications at each of our facilities which include enhanced air quality control. As always, masks and hand sanitizer are available. We ask anyone unvaccinated to continue wearing a mask in our facilities.

Concierge Banking

If you are uncomfortable with in person transactions, our bankers are happy to bring paperwork to you in the parking lot or seat you in an isolated area of the bank while conducting business. As a reminder, Online and Mobile Banking are available, and our team is happy to assist you with the set-up process so you can access your accounts 24/7.

Thank you

Thank you for your patience and continued business as we navigated through this uncharted course together. The kindness and compassion you have extended to our staff did not go unnoticed.

As always, we are here to meet all of your banking needs. Your interest is our priority!

Sincerely,

Eric Ephraim | President & COO







