

Dear Valued Client,

In order to maximize safety while fulfilling our role as an essential business under Governor Pritzker's "Stay at Home" order, we are temporarily adjusting our business hours as follows effective Wednesday, March 25th.

Highland Park

Drive Thru and Walk Up Window Monday – Friday 9:00 am – 5:00 pm Saturday 9:00 am – 1:00 pm Lobby by appointment only Call 847-432-7800

Northbrook

Drive Thru Monday – Friday 9:00 am – 5:00 pm

For everyone's safety, we ask that you always <u>please call the bank prior to visiting</u>. Many transactions can be handled by phone or online. When visits are necessary, please note that we will continue to operate with all services and transactions being conducted with social distancing measures in place.

We understand these are uncertain times. We are insured by the FDIC and always exercise safe, sound, and secure business practices. Your money is safe and you can read more about insurance on the FDIC's website.fdic.gov/news/news/press/2020/pr20032.html

It is also important to be mindful of fraudsters looking to take advantage of people during emergency situations such as this pandemic. On our website you will find some very useful and important tips for protecting yourself from Identity Theft. Please take a moment to review these tips and contact your banker immediately if you feel you have been a victim of financial fraud. firstbankhp.com/ID-Theft-Protection

Thank you for your patience and understanding as we navigate this situation together. We appreciate you and your continued business.

Sincerely,

Eric Ephraim | President & COO